CALLING FOR HELP

STAY CALM
SPEAK CLEARLY

An operator will ask you if you need Police, Fire or Ambulance.

When connected, the nominated emergency service operator will take details of the situation.

Give the details of where you are, including street number, name, nearest cross street and locality.

In rural areas, give the full address, distances from landmarks and roads, the name of the property.

If you make the call whilst travelling on a motorway or on a rural road, identify the direction you are travelling and the last exit or town you passed through.

Stay on the line, and answer the operator's questions.

If possible, have someone wait outside at an arranged meeting point to assist emergency services with locating the casualty/casualties.

FOR ALL EMERGENCIES - FOR ALL PHONES

Triple Zero (000)

112 – mobile phones if 000 not available

106 – teletypewriter for hearing impaired

SELECT SERVICE

STATE EMERGENCY TYPE

PROVIDE LOCATION

FOLLOW INSTRUCTIONS

ENSURE SAFETY
FOR SELF AND OTHERS

Display this information by the phone in case of an emergency.

TOWN / SUBURB:

ADDRESS:

CLOSEST INTERSECTION:

PHONE NUMBER:

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